

## New U.S. Visa Application Procedures

On March 11, 2013, the U.S. Embassy in Nassau launched a new system for visa appointments, fee payment, and passport pickup in an effort to provide the best service possible to our visa applicants. The changes will affect all nonimmigrant visa applicants throughout the Commonwealth of The Bahamas and Turks and Caicos Islands. Here is what you need to know about the new process. The new U.S. visa application procedures are more streamlined, making it more convenient and less expensive by eliminating additional fees.

### What has changed?

	Old system	New system (effective March 11, 2013)
<b>Filling out the application (DS160)</b>	Go to <a href="http://ceac.state.gov/genniv">http://ceac.state.gov/genniv</a> and fill the DS160 form online	No Change
<b>Payment</b>	Pay your visa application (MRV) fee at the Embassy in cash only at the time of your interview	Visit <a href="http://bahamas.usvisa-info.com">http://bahamas.usvisa-info.com</a> and create a new account. Then pay your visa application fee BEFORE your interview at one of seven Cash 'N Go locations on New Providence, Grand Bahama, Abaco, or Exuma.*
<b>Scheduling an Appointment</b>	Purchase a scratch card from a local vendor for a fee to schedule your visa interview	After payment, visit the Embassy's new web-based appointment system at <a href="http://bahamas.usvisa-info.com">http://bahamas.usvisa-info.com</a> to schedule your visa interview. There is no fee for the new web-based service.
<b>Passport Pickup</b>	Return to pick up your passport at the Embassy on Queen Street at a specified time.	If you live on New Providence or Grand Bahama, your passport will be delivered by courier to a DHL office. DHL is located in Monument Plaza on Thompson Blvd in Nassau and in Regent Center in Freeport. There is no fee for this service.

### What are the procedures for applying for a visa using the new system?

- 1) Complete your visa application form (DS-160) at <http://ceac.state.gov/genniv>
- 2) Visit our new visa website at <http://bahamas.usvisa-info.com> to create an account and print your registration confirmation page.
- 3) Bring the registration confirmation page to a local Cash 'N Go to pay the application fee.
- 4) After paying your fee, wait one to two business days for your payment to appear in the system.
- 5) Log on to the website at <http://bahamas.usvisa-info.com> to schedule your appointment using your payment slip number.
- 6) Come to the Embassy for your scheduled appointment with required documentation.
- 7) Receive your passport with your visa by courier or pick-up.

### **PAYMENT**

As of March 11, you must now pay the visa application fee **BEFORE** making an appointment. You will not be permitted to make an appointment until you have paid the fee. After paying the fee, you must wait at least one to two business days before scheduling an appointment. Participating Cash 'N Go locations include:

<b>Street Address</b>	<b>City</b>	<b>Province</b>	<b>Telephone Number</b>	<b>Days of Operation</b>	<b>Hours of Operation</b>
Bay Street & Navy Lyon Road	Nassau	New Providence	322-2274	Mon-Fri Saturday	8:00-6:00 8:00-4:00
Carmichael Road	Nassau	New Providence	341-2272	Mon-Fri Saturday	8:00-6:00 8:00-4:00
Rosetta Street	Nassau	New Providence	328-2274	Mon-Fri Saturday	8:00-6:00 8:00-4:00
Don McKay Boulevard	Marsh Harbour	Abaco	367-0092	Mon-Fri Saturday	8:00-5:30 9:00-1:00
Queen's Highway	Georgetown	Exuma	225-4329	Mon-Fri Saturday	9:00-6:00 11:00-3:00
Queen's Highway	Freeport	Grand Bahama	225-8788	Mon-Fri	9:00-5:00
Hanna Hill	Eight Mile Rock	Grand Bahama	348-2274	Mon-Fri Saturday	8:00-6:00 8:00-4:00

\* Applicants who do not have a local Cash 'N Go on their island can pay for their visa appointments through a variety of means:

1. Applicants are always able to have a friend or family member pay the MRV fee at a Cash 'N Go location and then provide the applicant with the payment slip to log on and secure an appointment.
2. Applicants with no local Cash 'N Go and no urgent travel are recommended to wait until the credit card option has been integrated into the new website later this summer.
3. For applicants with no local Cash 'N Go, but urgent travel, the Embassy will schedule an emergency appointment via [visanassau@state.gov](mailto:visanassau@state.gov).